



The Department of Communications and Digital Technologies request your organisation to dispatch this Questionnaire to your members. Apart from assessing the impact of COVID-19 on the sector, responses to the survey will also guide the process of finalising a Digital Economy Masterplan for South Africa, ensuring that interventions/or enablers prioritised are targeted and have the desired impact. Responses to this Survey can be forwarded to:

Email: DigitalEconomy@dtps.gov.za

1. Please describe the industry/sector you are operating in. _____
2. What service(s) or product(s) do you offer? _____
3. In which province(s) is/are your company/ies operating? _____
4. Please select the applicable option below as it relates to the size of your company (turnover).

Large >R40m)	Medium (R15m < R40m)	Micro (R5m < R15m)	Small (< R5m)	Freelancer (defined as own account worker with no employees)

- [illegible]



communications
& digital technologies

Department:
Communications & Digital Technologies
REPUBLIC OF SOUTH AFRICA

6. Please select the applicable change in demand (of services/products) from the options below:

Levels	0-10%	10-20%	20-30%	30-40%	40-50%	50-60%	60-70%	70-80%	80-90%	90-100%
5										
4										
3										
2										

7. Please specify the estimated loss in turnover amount. _____ -
8. Please indicate the above estimated turnover loss, as percentage of total turnover. _____
9. Has your capital expenditure programme been affected by COVID-19?

No:	Yes:
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If Yes, please explain:

10. Please select your company's employment category below:

2– 10 people (Micro)	11- 50 people (Small)	51– 250 (Medium)	>250 (Large)

11. What percentage payroll commitments was your company able to meet under lockdown? _____
12. What percentage of your employees remained employed and were paid and not paid under lockdown? _____
13. Did your company retrench any of its employees because of COVID-19? If so, How many? _____



14. What are the limitations for your employees to perform remotely?

15. Did you implement any new digital tools such as Zoom, Teams etc? kindly indicate

16. Which of the digital tools are you likely to implement as part of normal operations moving forward? _____
17. Do you know of any government COVID-19 support being offered to businesses?
18. Do you qualify for the support being offered to small, micro and medium enterprises? If yes, please indicate the kind of support/relief you have received. _____
19. Please describe other effects and implications for your business (besides drop in payroll and retrenchments) that are likely to result from the COVID-19 crisis.
= _____
20. What strategies are you using or planning to use to keep your business operating during and post COVID-19?
21. What do you think it will take for your business to get back to pre Covid-19 (Feb 2020) capacity?
22. Please specify any interventions or support your company may require post Covid-19.
